

Please Return your PLC and touch screen described as follows:

**“Defective parts being returned for repair service”.**

PLEASE MARK returning parts as DEFECTIVE GOODS BEING RETURNED TO CANADA FOR REPAIR SERVICE.  
RETURN PARTS WITH A COMMERCIAL INVOICE STATING MACHINE MODEL AND SERIAL NUMBER

Value returning goods at **\$10 CDN per part** and mark **\*for Customs Purposes Only\***

Failure to follow return procedure will incur customs charges that you will be invoiced for.

Please also indicate your choice of return shipping, *UPS ground or express.*

**Include:**

- (1) Complete Model and Serial Number of the machine
- (2) PLC
- (3) Touch Screen
- (4) if the cover is open is there a message on touch screen to close safety cover
- (5) Is the machine programmed in inches or centimeters
- (5) Complete address with company name, telephone number and a contact name
- (6) please mark on the outside of box in **BOLD LETTERS PLC FOR REPAIR AND REPROGRAM .**

**Send to:**

GRAPHIC WHIZARD  
755 GRIFFITH COURT UNIT 3  
BURLINGTON ON L7L 5R9  
CANADA  
ATTN: MIKE XERRI  
TEL: 905-633-7663